



### 2.8.3 Customer Feedback Form

Thank you for visiting Fermar. We value all of our customers and strive to meet everyone's needs.

Please tell us the date and time of your visit: \_\_\_\_\_

Did we respond to your customer service needs today?  YES  NO

Was our customer service provided to you in an accessible manner?

YES  SOMEWHAT  NO (please explain below)

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Did you have any problems accessing our goods and services?

YES (please explain below)  SOMEWHAT (please explain below)  NO

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Please add any other comments you may have:

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Contact information (optional)\*:

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Thank you,

Management

\*Please note: There may be privacy implications for organizations collecting personal information. Providers should seek their own legal advice regarding the privacy implications of collecting personal information in this manner.